TRANSFORM HEALTHCARE AND YOUR CAREER

HEALTHQUEST
Health Quest is transforming the way healthcare is delivered in our communities.
TABLE OF CONTENTS

WHO WE ARE 4
TRANSFORMING HEALTHCARE ON THE HUDSON 8
WHY IT’S GREAT TO WORK HERE 10
HEALTH QUEST BY THE NUMBERS 13
LIVING HERE 14
BENEFITS HIGHLIGHTS 16
FREQUENTLY ASKED QUESTIONS 18
Health Quest is a growing, multi-hospital system encompassing the award-winning facilities of Vassar Brothers Medical Center (Poughkeepsie, NY), Northern Dutchess Hospital (Rhinebeck, NY), Putnam Hospital Center (Carmel, NY), Sharon Hospital (Sharon, CT) and multi-specialty group Health Quest Medical Practice, P.C., as well as an extensive network of affiliated sites of care.

Health Quest is transforming healthcare. Through our commitment to excellence and exceptional patient care, we are enhancing the way healthcare is delivered in our communities. Our success in achieving this vision is dependent upon our team of highly qualified, highly motivated clinical and nonclinical professionals.

At Health Quest, we embrace innovation and change. We approach our work with passion and dedication. We invest in each other and in the tools necessary to achieve our Mission and Vision. Together, we welcome each challenge. Our REACH values of Respect, Excellence, Accountability, Compassion and Honor, keep our feet firmly on the path as we continue on our journey toward establishing an entirely new standard of healthcare in our region.
Mission
Our Mission is to deliver exceptional healthcare to the communities we serve by pursuing the highest standards of quality, safety, service and compassion.

Vision
Our Vision is to be the region’s leading healthcare organization, recognized nationally for its quality, safety, service and compassion. Our dedication and investment in people, technology and facilities, distinguish us as the provider of choice for patients, families and employees.

Values
Our Mission and Vision will only be attained through the commitment and motivation of our leaders, our employees, our physicians and our volunteers. Our core set of Values will inform our decisions and behaviors and must be reflective of our primary objective of putting patients and their families first:

Respect – We treat everyone with dignity.

Excellence – We strive to achieve increasingly higher standards in quality, safety, service and compassion.

Accountability – We recognize that each employee plays a significant role in meeting the needs of our patients and take ownership for our actions and our commitments.

Compassion – We believe that the nature of our roles requires us to extend empathy to our patients, their families and each other.

Honor – We support each other and work as a team. We celebrate and acknowledge individual and collective success, and demonstrate integrity in everything we do.

Konrad Dufner says being an emergency room nurse at Putnam Hospital Center has allowed him to better understand how a hospital can provide truly excellent emergent care to a local, tight-knit community.

“Although it’s a tough job, with the physical and mental demands, it’s rewarding because you get to help people. I like the fast-paced environment and the chance to help people immediately.”
OUR FAMILY OF CARE PROVIDERS

Vassar Brothers Medical Center (VBMC), the flagship of the Health Quest system, is a 365-bed regional medical center featuring a Level II Trauma Center located in Poughkeepsie, NY. VBMC houses a cardiothoracic surgery center, a state-of-the-art birthing center, the Dyson Center for Cancer Care, the Dyson Breast Center, a center for advanced surgery that includes the robotic da Vinci® Xi Surgical System and a Level III Neonatal Intensive Care Unit. VBMC’s neurointerventional surgery team is the only one in the Mid-Hudson Valley to use minimally invasive technology to treat aneurysms and acute stroke. VBMC is also the only facility in the Mid-Hudson Valley to offer transcathether aortic valve replacement (TAVR), a minimally invasive approach for heart valve replacement.

Putnam Hospital Center (PHC) is a 164-bed, acute-care community hospital with private patient rooms located in Carmel, NY. PHC offers medical, surgical, orthopedic, bariatric, psychiatric and emergency services. PHC’s Camarda Care Center houses a comprehensive cancer care program. PHC was recently awarded a three-year accreditation from the National Accreditation Program for Breast Centers (NAPBC), solidifying its commitment to excellence in breast health. In 2016, PHC was recognized as high-performing by U.S. News & World Report in the areas of heart failure and COPD.

Northern Dutchess Hospital (NDH) is an 84-bed acute-care, community hospital located in Rhinebeck, NY. NDH features a three-floor patient pavilion with a modern surgery department and an amenity-rich healing environment of private patient rooms. Featuring a newly expanded emergency department, NDH provides a comprehensive range of emergency, medical and surgical services, including the daVinci® Surgical System. In 2016, NDH’s emergency department received a five-star Excellence in Healthcare Award from Professional Research Consultants, Inc., based on patient satisfaction with quality of care.

Sharon Hospital is an acute-care community hospital in Sharon, CT dedicated to serving the healthcare needs of our communities. Founded in 1909, Sharon Hospital is licensed for 78 beds. Services include advanced therapy and rehabilitation, orthopedic services, a senior behavioral health center, vein clinic, birthing suites and an emergency department. Sharon Hospital is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), the American College of Radiology and the College of American Pathologists. With dedicated staff, modern facilities and state-of-the-art treatment, Sharon Hospital is at the center of caring, serving residents in the tri-state area (Connecticut, Massachusetts and New York) with compassion.
Health Quest Medical Practice, P.C. (HQMP) is a multi-specialty medical group dedicated to serving our Hudson Valley neighbors. With nearly 30 specialties, including primary care and gynecological and obstetrical services, HQMP connects families in our community to an integrated, regional healthcare system. HQMP specialties include neurointerventional surgery, medical oncology, surgical oncology, radiation oncology, neurology and maternal fetal medicine. HQMP’s walk-in Urgent Care Centers offer prompt, high-quality medical care for minor illnesses and injuries. Located in LaGrangeville, NY, and Wappingers Falls, NY, our Urgent Care Centers are staffed with providers specially trained to care for patients of all ages with a wide range of conditions.

The Heart Center (a division of Hudson Valley Cardiovascular Practice, P.C.) is the area’s premier cardiology practice. The Heart Center offers comprehensive cardiac care and provides patients with integrated support across multiple specialties. The Heart Center is the first practice in the region to offer the latest leadless pacemaker technology and the first and only in the region to offer transcatheter aortic valve replacement (TAVR) for people with severe valve disease.

Our Health Quest Home Care team provides rehabilitative therapy and skilled nursing care with a commitment to help patients regain independence and strength in the comfort of their home. Health Quest Home Care is accredited by The Joint Commission and is a Certified Home Care Agency serving all of Dutchess County. Health Quest Home Care has achieved national recognition as a Home Care Elite Agency every year since 2009.

The Northern Dutchess Residential Health Care Facility, Inc., also known as The Thompson House, is a 100-bed residential and rehabilitation healthcare center located in Rhinebeck, NY, on the campus of Northern Dutchess Hospital. The Thompson House is designed for both long- and short-term residency and provides a personalized setting with on-site medical teams and the latest therapeutic services.
It’s an exciting time for the City of Poughkeepsie and Vassar Brothers Medical Center as we build a new patient pavilion at our flagship hospital. In 2019, we will begin treating patients in what will be a landmark facility in our community. The new pavilion will enhance our ability to grow advanced clinical programs and support our high standards for quality, patient safety and patient experience. It will allow us to transform the care experience for patients and their families in the Mid-Hudson Valley.

The new patient pavilion
This more than 752,000-square-foot facility will significantly enhance the healthcare landscape of the Mid-Hudson Valley. With a design inspired by the Hudson River, the new pavilion will serve as the physical embodiment of the high-quality healthcare patients and families have come to expect at Vassar Brothers Medical Center. Features and benefits for patients include:

- 264 private adult medical/surgical patient rooms
- 30 private critical care rooms
- 66-bay Emergency Department with enclosed ambulance garage and rooftop helistop
- 15 operating rooms
- 159 new parking spaces
- New café with more offerings
- New bus stop and bike racks
- 300-seat conference center
- New loading dock, central stores, sterile processing and other support services

View images, track progress and learn more at healthquest.org/transformation.
Lauri Wiesenthal enjoys working alongside fellow nurse Visnja Roessel while caring for patients in the surgical services unit at Vassar Brothers Medical Center. “I love working with other incredible nurses to ensure patient safety while giving excellent care throughout their surgical experience.”
EMPLOYEE ENGAGEMENT AND CULTURE

Health Quest is an excellent place to work. Everyone at Health Quest is committed to teamwork, fairness and open, honest communication. We listen to each other and we honor and respect each other.

Awards and recognition

Great things — big and small — are happening every day across our system. Our Employee Recognition Program helps us recognize each and every team member who plays a part in creating an active, positive and caring culture.

REACH Awards help Health Quest to recognize those who demonstrate or promote a specific REACH value (Respect, Excellence, Accountability, Compassion or Honor). Nominations are open quarterly and winners are selected by an employee-peer committee. REACH Award winners receive a special award pin and are recognized throughout the system.

IMPACT Awards are the Health Quest employee-of-the-year awards. IMPACT Awards help us recognize those who help Health Quest: improve quality and service, improve care coordination, decrease outmigration, manage the cost of care and/or work together living our Values as one system and one team. Winners are selected by the Health Quest executive team and receive an IMPACT lapel pin, award, system-wide recognition and a monetary gift.

HQMP Colorectal surgeons Drs. Choi and Kumar know teamwork makes the dream work.

“I believe in my colleague and my friend who has aligned interests, which allows us to discuss, improve and innovate together,” Dr. Choi said. “This is transferred to our patients, who receive quality care.”
Health Quest is an excellent place to work.
Our success is dependent upon our team of highly qualified, highly motivated clinical and nonclinical professionals.
HEALTH QUEST BY THE NUMBERS

6,000 EMPLOYEES
MORE THAN 30 HEART CENTER PROVIDERS
242 HQMP PROVIDERS
14 HEART CENTER LOCATIONS
4 HOSPITALS
MORE THAN 6,000 EMPLOYEES
MORE THAN 30 PATIENT SERVICES OFFERED
44 HQMP LOCATIONS (COVERING 5 COUNTIES)

*Above numbers are accurate as of August 2017.
Historic castles, vineyards, lush preserves and expansive river views are just some of the reasons *National Geographic Traveler* named the Hudson Valley **one of the top 20 must-see destinations in the world.**

Stretching along the Hudson River from Westchester County to the state’s capital in Albany, the Hudson Valley is a vast and diverse region steeped in Americana. From bustling cities to walking villages to sweeping farmlands, the Hudson Valley offers so many places to explore and enjoy.

Among the more frequented sites of the Hudson Valley are the Culinary Institute of America, the Walkway over the Hudson, Innisfree Garden, West Point and the Great Estates, architectural splendors belonging to some of the most iconic families in history, including the Roosevelts, Rockefellers and Vanderbilts.

The Northwest region of Connecticut is known for arts and entertainment, culinary variety and outdoor activities for all ages and seasons. The rolling hills and quaint small towns make this tri-state area a fascinating destination. Locals and visitors frequent the Tri-Arts Theater in Sharon, Music Mountain in Falls Village or hike the Appalachian Trail, which passes through the state.

Complementing these cultural treasures are museums, antique shops, farmers markets, fruit orchards, hiking trails and parks that make the Hudson Valley and Northwestern Connecticut not only worth visiting, but an ideal place to call home.
National Geographic Traveler named the Hudson Valley one of the top 20 must-see destinations in the world.
WE’RE ALL ABOUT OUR PATIENTS. YOUR BENEFITS ARE ALL ABOUT YOU.

At Health Quest we deliver exceptional care to our patients and our community every day. When it comes to benefits, we want our employees to have the coverage they need to take care of themselves and their family.

Health Quest is proud to offer our employees a comprehensive and competitive program with valuable coverage and the flexibility to choose the options that work best for themselves and their families.

**Eligible Health Quest employees may choose to enroll in the following benefits:**

- Medical and Prescription Drug Coverage
- Dental Coverage
- Vision Coverage
- Flexible Spending Accounts (FSAs)

**Health Quest provides the following benefits to eligible employees:**

- Basic Life and Accidental Death and Dismemberment (AD&D) Insurance
- Short-Term Disability
- Long-Term Disability
- Employee Assistance Program (EAP)
- Tuition Assistance Program

**Additional voluntary benefits include:**

- Pet Insurance
- Auto and Home Insurance
- Employee Discount Program
- Critical Illness Insurance
Join us on the journey to excellence. Apply today. Visit healthquest.org/careers
**FREQUENTLY ASKED QUESTIONS**

**Q.** How do I apply for a position within your organization?

**A.** Please visit healthquest.org/careers to view all openings. We have clinical and non-clinical (professional/management) openings.

**Q.** How can I check the status of my application?

**A.** If a candidate meets the qualifications and is chosen, the candidate will be contacted directly by a Human Resources staff member.

**Q.** Will I be notified if a position is filled?

**A.** Yes. You will receive an email via the email address you provided with the application.

**Q.** If I apply for one position, do I need to complete an application for another position?

**A.** Yes. Each job has its own set of requirements.

**Q.** How often do you update your job postings?

**A.** Our postings are updated daily. Visit healthquest.org/careers to view all openings.

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Jerry Porteus has been a security officer at Putnam Hospital Center for 16 years. The happiest moments of his days at work, he said, are escorting expectant mothers in labor into the hospital’s Birthing Center. “It makes me feel good because I’m assisting someone who is bringing new life into the world, and it’s a happy occasion.”
Please visit healthquest.org/careers to view all openings.